



Leading UAE Bank

Online Cash Management Services

Challenge:

- Provide 24x7 online Cash Management services to the bank's customers
- Improve time to market for new features
- Improve efficiency of payment transactions

Solution:

- Implementation of Aurionpro's iCashPro product suite
- Enablement of straight-through processing (STP) for payment transactions
- Implementation of host-to-host integrations to enable high speed data transfer

Results:

- Provided high value services to the bank's Corporate & SME customers
- Achieved seamless payments processing and through a secured channel
- Enabled the processing of wage protection payments
- Provided a single view of the banking relationship to the customer
- Facilitated SWIFT payment processing

One of the largest full service banks in the United Arab Emirates has achieved incredible success through its focus on providing innovative products and industry leading service levels to its customers. Offering hundreds of ATM machines and dozens of branch locations, the bank provides a diversified set of financial products and services to its customers. Primarily focused in the UAE, the bank has recently expanded through the opening of a couple of branches in India.

In order to maintain the bank's leadership status while supporting their business objectives, the organization has implemented a number of innovative technology platforms which aim to improve business efficiencies as well as end user capabilities. As part of these efforts to deploy pioneering technologies, the bank has selected Aurionpro's iCashPro product suite to deliver online Cash Management Services for their Corporate clients, as well as for their Small and Medium Enterprise (SME) customers.

The bank's rollout of iCashPro has been an enormous success by all accounts. The implementation not only achieved all of the functional goals of providing innovative Cash Management capabilities to its customers, it has also introduced a number of technology and process advancements that have created significant performance and efficiency improvements throughout the organization. As part of the deployment, a number of system integrations were also completed to establish automations of data transfer and processing that were previously unattainable.

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