



A leading logistics provider integrates operations, accelerates turnaround, and enhances supplier collaboration with Aurionpro's SCMProFit

The Client

The client is a leading Asia-based 3PL provider of integrated forwarding and logistics solutions with operations across United States, Europe, Intra-Asia and Asia. This 3rd largest 3PL warehouse provider in the United States has offices and facilities spread across 11 countries.

Challenge

- Managing end-to-end operations for customers having different SOPs/workflows
- Integrated billing for WMS and freight
- Centralized control over multiple locations and vendors
- Providing visibility and flexibility to customers
- Maintaining connectivity with the customers' ERP Systems
- Optimizing logistics flow and maximizing storage capacities
- Facilitating efficient loading and unloading operations to enhance vehicle turnaround time

Solution

- SCMProFit deployment has created an integrated services platform for freight and warehouse management, resulting in simplified operations with real-time order status updates.
- Enhanced operational efficiency through vendor collaboration tool for seamless management of multiple vendors across locations
 - Buyer consolidation for efficient handling of multiple suppliers/vendors, enabling faster turnaround time
 - SAP integration for billing
 - Contract management modules for management of buying and selling rates

Results



Aurionpro's SCMProFit Streamlines Order management, Warehouse and Freight Operations for a leading logistics provider

Integrates services, improves visibility, and strengthens vendor collaboration for a leading supply chain solutions provider

The leading supply chain solutions provider manages end-to-end logistics operations for its customers spread across geographies. This means managing different workflows, multiple vendors and optimizing logistics flow, while providing complete visibility to customers. The client desired to have a unified platform for all services – from freight to warehouse management and centralized control over shipment costs and revenues. Additionally, they also required a solution for vendor collaboration and buyer consolidation to enable error-free operations.

The client partnered with Aurionpro to streamline operations and enhance efficiencies, given its in-depth domain expertise. Aurionpro deployed SCMProFit – an integrated logistics product suite that catered to the client's end-to-end requirements. It provided a unified platform for all service deliveries and complete warehouse management, and brought 90% transparency into operations to improve visibility for customers. Integration with SAP for billing; deploying freight module along with using contract module for managing buy & sell rates has enabled centralized control over shipment costs and revenues.

In addition, a collaboration tool was deployed to better manage the client's multiple vendors across geographies. With multiple suppliers, the client had to provide buyers consolidation services. Availability of data in real time facilitated effective transportation resulting in reduction of lead time by up to 40%. Templating helped the client to get customers faster on-board, as well as reduce turnaround times and documentation errors significantly. With the help of Aurionpro solution, the client currently delivers a superior experience to over 300 of its customers across the world.